Gelen Evrak Tarih Sayı: 11.11.2026 - 59160

T.C.
TİCARET BAKANLIĞI
Uluslararası Hizmet Ticareti Genel Müdürlüğü

Sayı : E-45864022-724.01-00128431338
Konu : Azerbaycan'a Yönelik Taşımacılıkta Yaşanan Sorunlar

DAĞITIM YERLERİNE

Bakü Ticaret Müşavirliğimizden edinilen güncel bilgide;

Son dönemde Türkiye'de yerleşik lojistik firmalarımız ve TIR şoförlerimiz tarafından Azerbaycan'a yönelik gerçekleştirilen gabari dışı taşımalarda, özellikle de yükseklik konusunda yaşadıkları sorunlarla ilgili Büyükelçiliğimize ve Müşavirliğimize çok sayıda şikâyetin intikal ettiği,

Konu ile ilgili olarak, Azerbaycan Yerüstü Nakliyat Ajansı (AYNA - *https://ayna.gov.az/*) ve Azerbaycan Karayolları Devlet Ajansı'na bağlı Karayolları Muhafaza Hizmeti nezdinde Müşavirliğimizce devamlı girişimlerde bulunulduğu, bahse konu kurumlardan alınan bilgiye göre; "*Azerbaycan Cumhuriyeti'nin genel kullanıma açık karayollarında gabari dışı ve ağır tonajlı taşıtların hareket etmesi ve bu taşıtların hareketine ilişkin özel izin verilmesi, uygulanacak ücret tarifeleri ve izin verilen boyut ve ağırlık parametreleri*"nin onaylanması hakkında Azerbaycan Bakanlar Kurulu'nun 07.07.2009 tarihli ve 104 sayılı Kararı gereğince belirlenen kuralların uygulandığı, bu kurallara göre araç yüksekliğinin 4,0 metre olması gerekirken kurumlarınca 4,10 metreye kadar müsamaha gösterilebildiği, ancak 4,10 metre üzerinde olan araçların özel izin alması gerektiğinin öğrenildiği,

Bu kapsamda, özel izin için başvuruların **https://e-xidmet.ayna.gov.az/** linki üzerinden yapılabildiği, başvuru aşamaları hakkında detaylı bilginin ise yazı ekinde yer aldığı, belirtilmiştir

Bu kapsamda; kuruluşunuza üye ilgili firmaların Türkiye sınırlarından çıkmadan önce araç yüksekliklerini kontrol etmeleri ve belirtilen yüksekliği aşan araçlar için önceden izin almaları yönünde bilgilendirmede bulunulması hususunda gereğini rica ederim.

Tarık SÖNMEZ
Bakan a.
Uluslararası Hizmet Ticareti Genel Müdürü

Ek: Azerbaycan Yerüstü Nakliyat Ajansı (AYNA) Duyuru Metni-İngilizce

Bu belge güvenli elektronik imza ile imzalanmıştır.

Belge Doğrulama Kodu: 4F5F1AC4-B7EE-4867-9AE9-564A1595B46A https://www.turkiye.gov.tr/ticaret-bakanligi-ebys

Adres: Söğütözü Yerleşkesi, Söğütözü Mah. 2176. Sok. No:63
Çankaya/Ankara
Telefon No: 0 312 204 93 86 Faks No: 0312 204 92 16
e-Posta: araslib@ekonomi.gov.tr
İnternet Adresi: www.ticaret.gov.tr
KEP Adresi:

Ayrıntılı bilgi için:
Ayşe Başak ARASLI AKYOL
Ticaret Uzmanı
Telefon No: 0 312 204 93 86

Dağıtım:

TOBB-Türkiye Odalar ve Borsalar Birliği
TİM-Türkiye İhracatcılar Meclisi
DEİK-Dış Ekonomik İlişkiler Kurulu
HİB-Hizmet İhracatçıları Birliği Genel Sekreterliği
UND-Uluslararası Nakliyeciler Derneği
UTİKAD- Uluslararası Taşımacılık ve Lojistik Hizmet Üretenleri Derneği
LOJİDER-Lojistik Hizmet Sağlayıcılar Derneği
UKAT-Uluslararası Karayolu İle Yük Taşımacılığı ve Acente Sahipleri Derneği

Bu belge güvenli elektronik imza ile imzalanmıştır.

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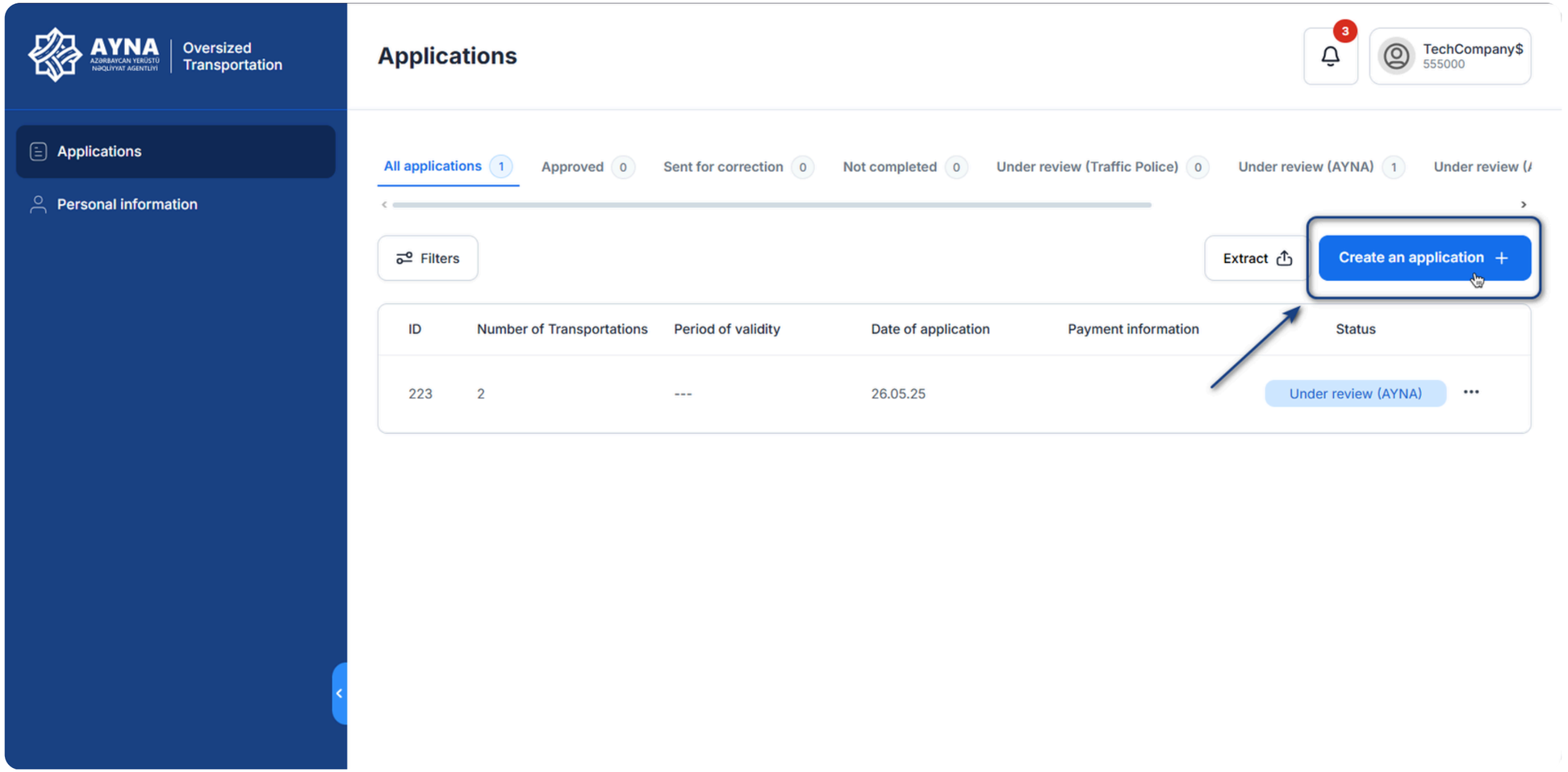
Project for Issuing Special Permits for the Transport of Oversized and Overweight Loads

Carrier Manual

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Creating a Transport Request

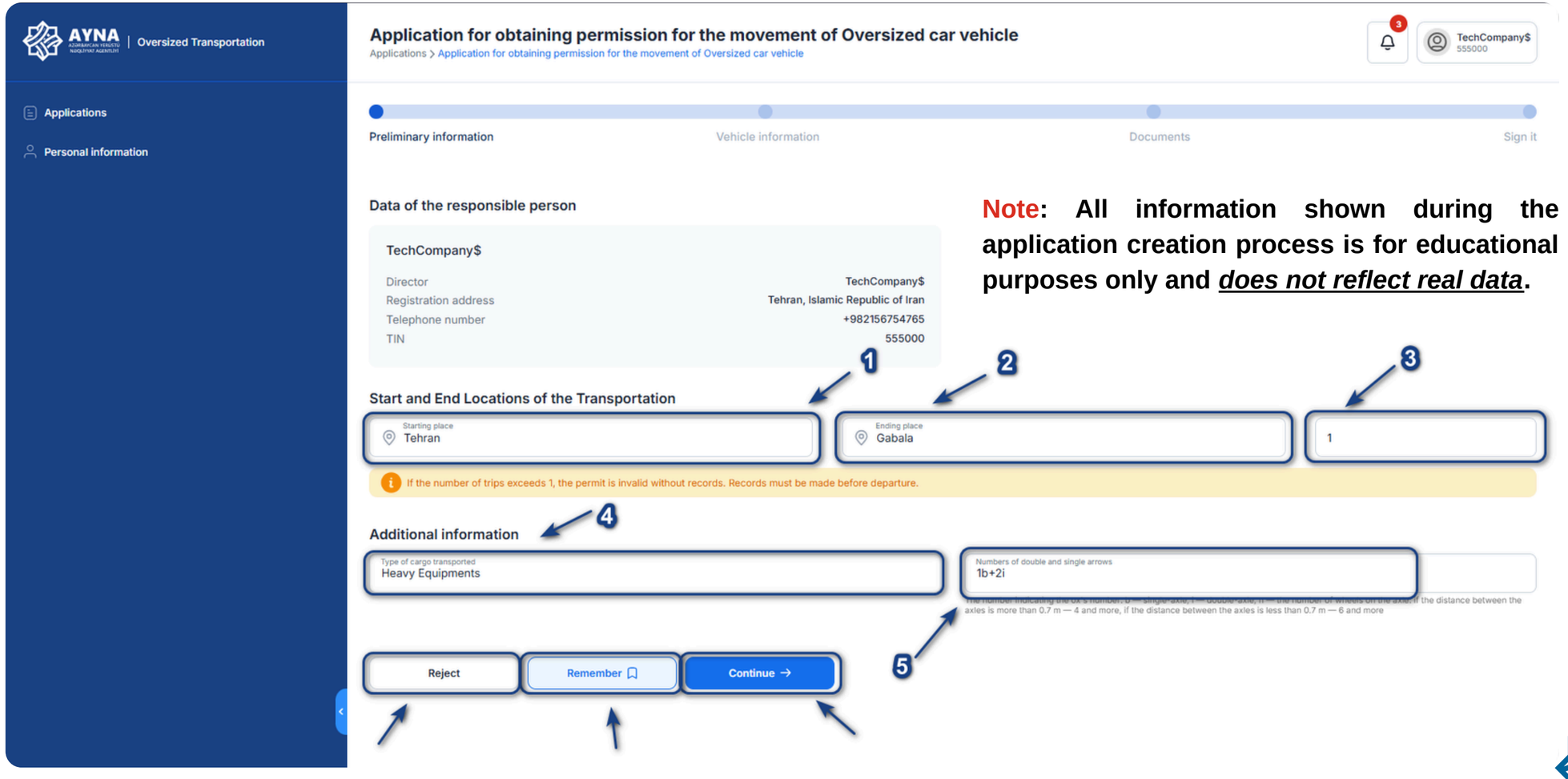
To begin, the carrier should click the “Create an Application” button to start entering the required information.



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Creating a Transport Request

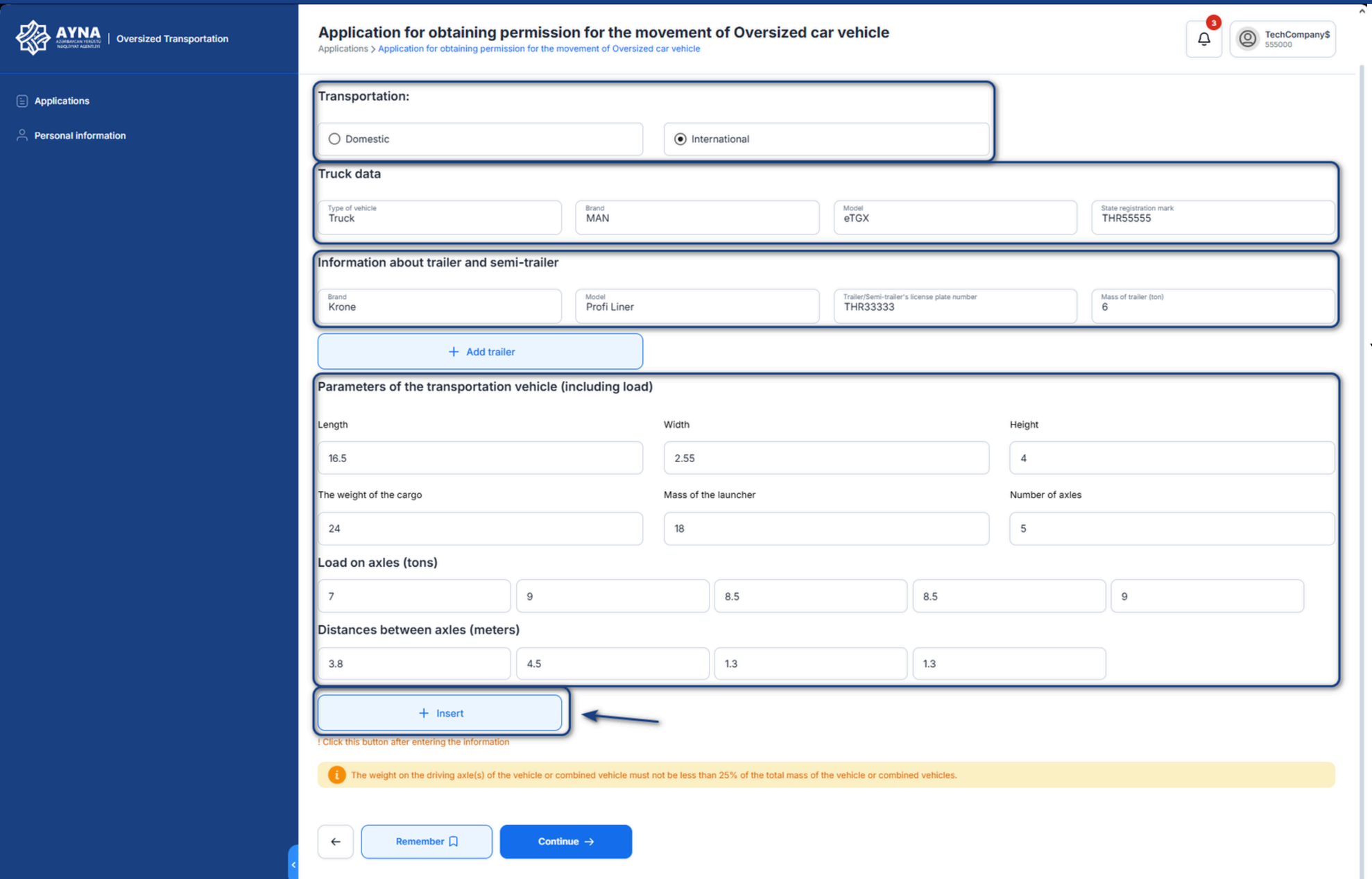
Enter the required transport information in the fields numbered 1 to 5. Click “Reject” to cancel the process, or “Save” to store your progress for later. Once all information has been entered, click “Continue” to proceed.



Note: All information shown during the application creation process is for educational purposes only and *does not reflect real data*.

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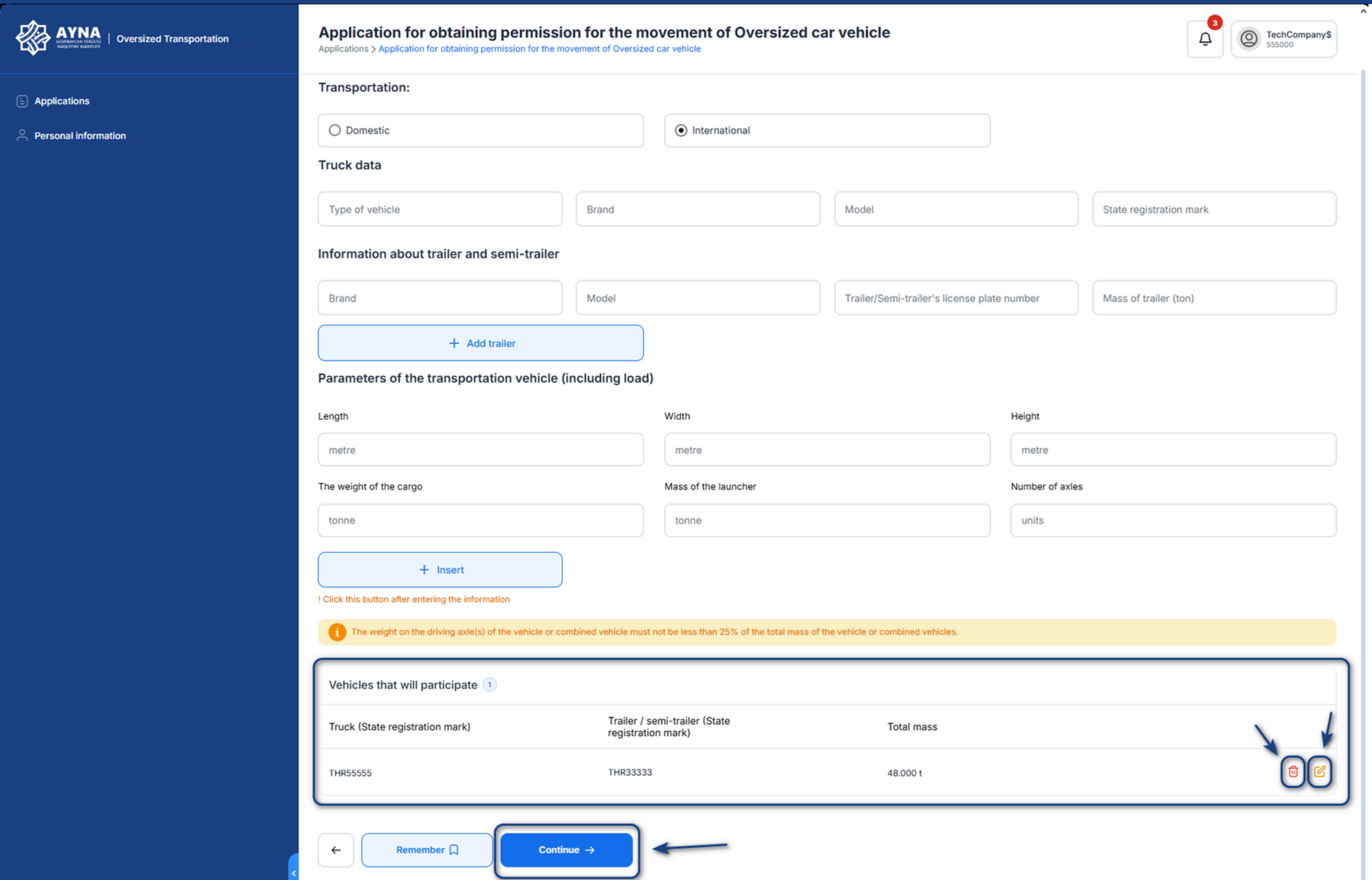
Creating a Transport Request



Fill in all the fields highlighted in the image. You may skip any fields that are not applicable to your transportation request. When finished, click "Insert" to save the vehicle information you have entered.

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Creating a Transport Request

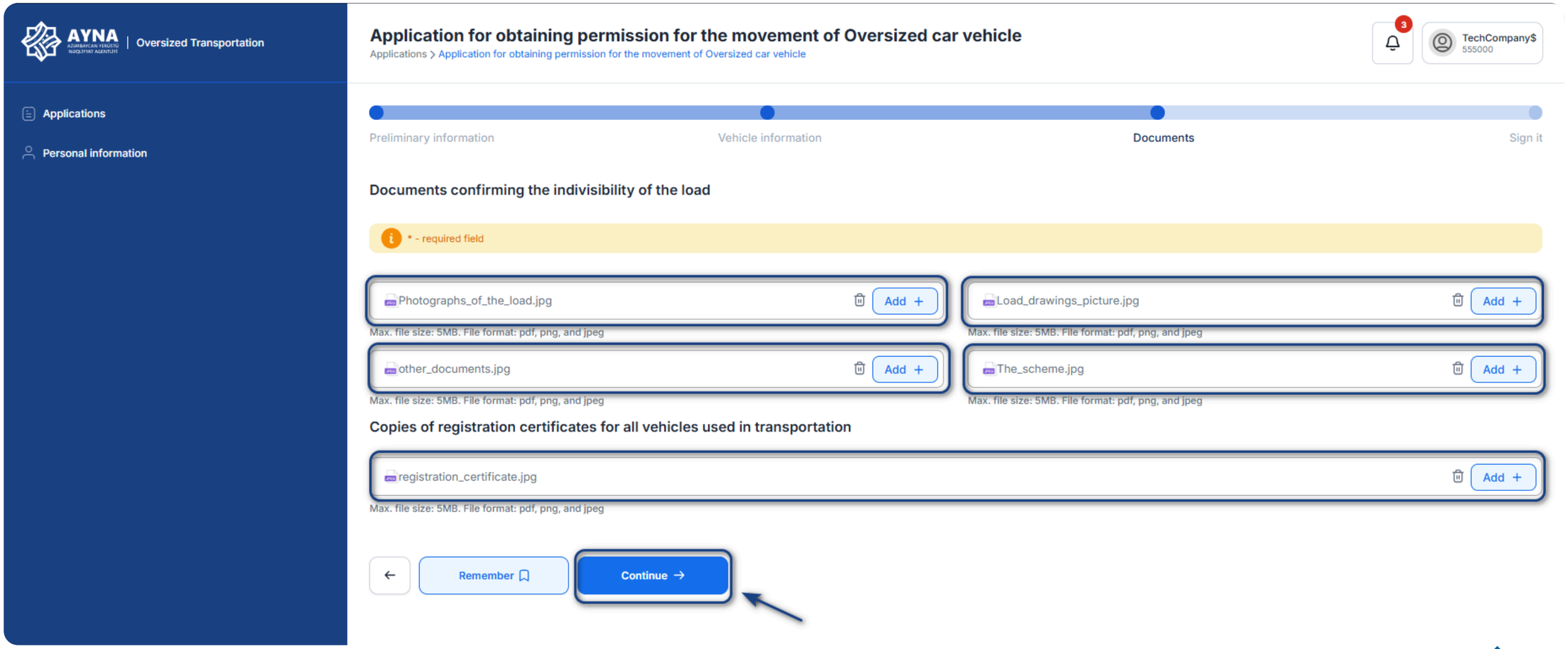


After clicking “Insert”, the vehicle information will appear in the list, as shown in the image. You can click the Bin icon to delete the entry or the Edit icon to make changes. Click “Continue” to proceed to the next page.

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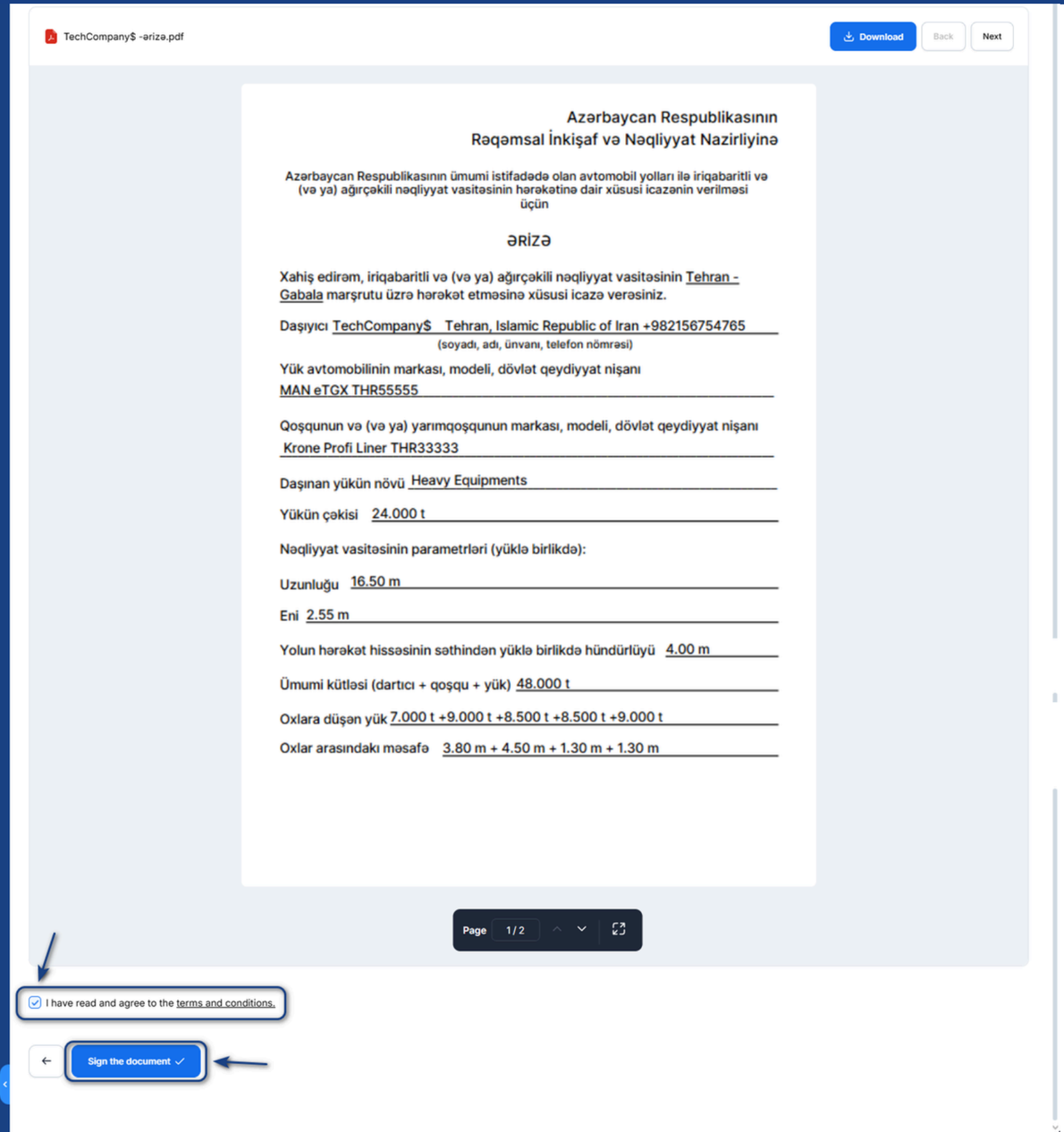
Creating a Transport Request

On the next page, upload the required documents for review by the relevant authorities. Then, click “Continue” to proceed.



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Creating a Transport Request

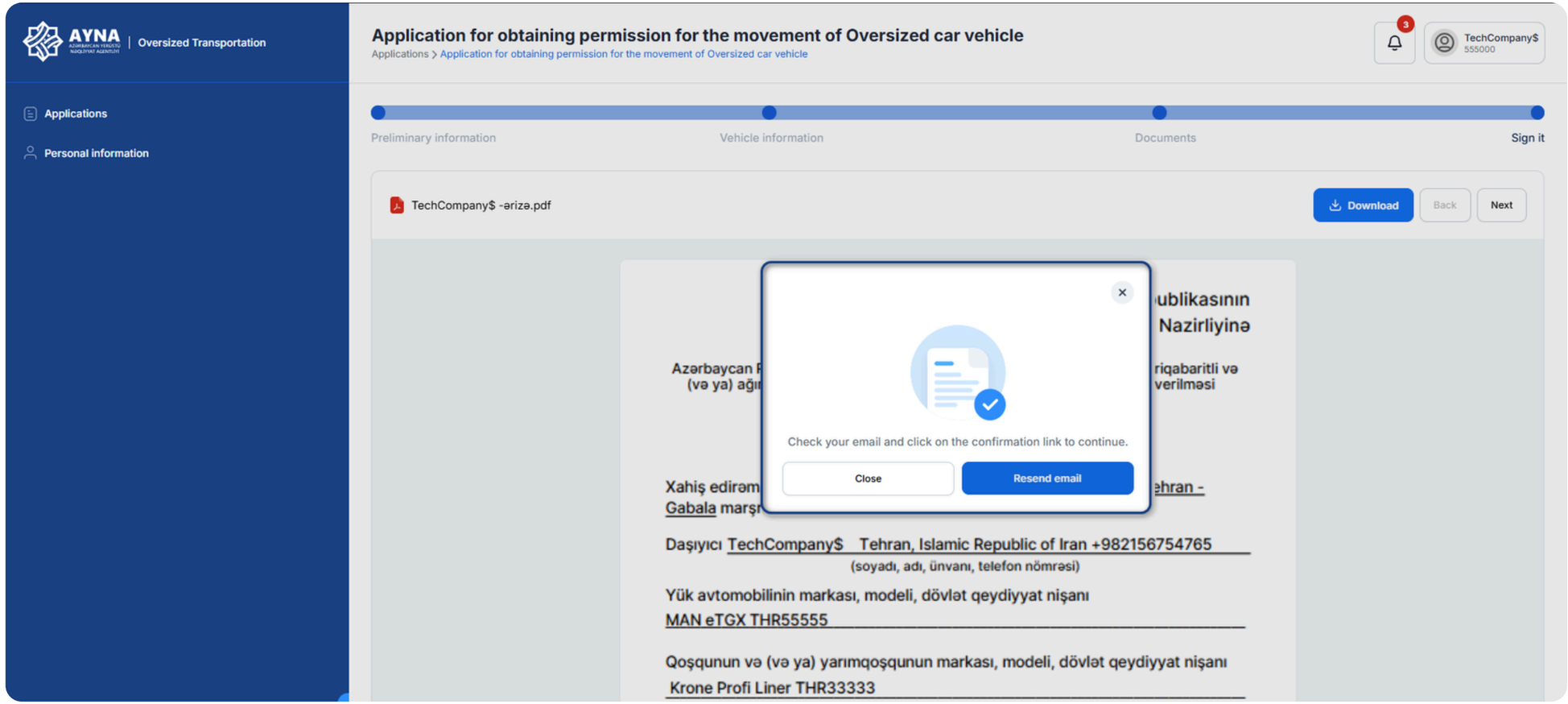


On the final page, the completed application form will be displayed. After reviewing the document and verifying its content, check the highlighted box and click “Sign the Document” to complete the application process.

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Creating a Transport Request

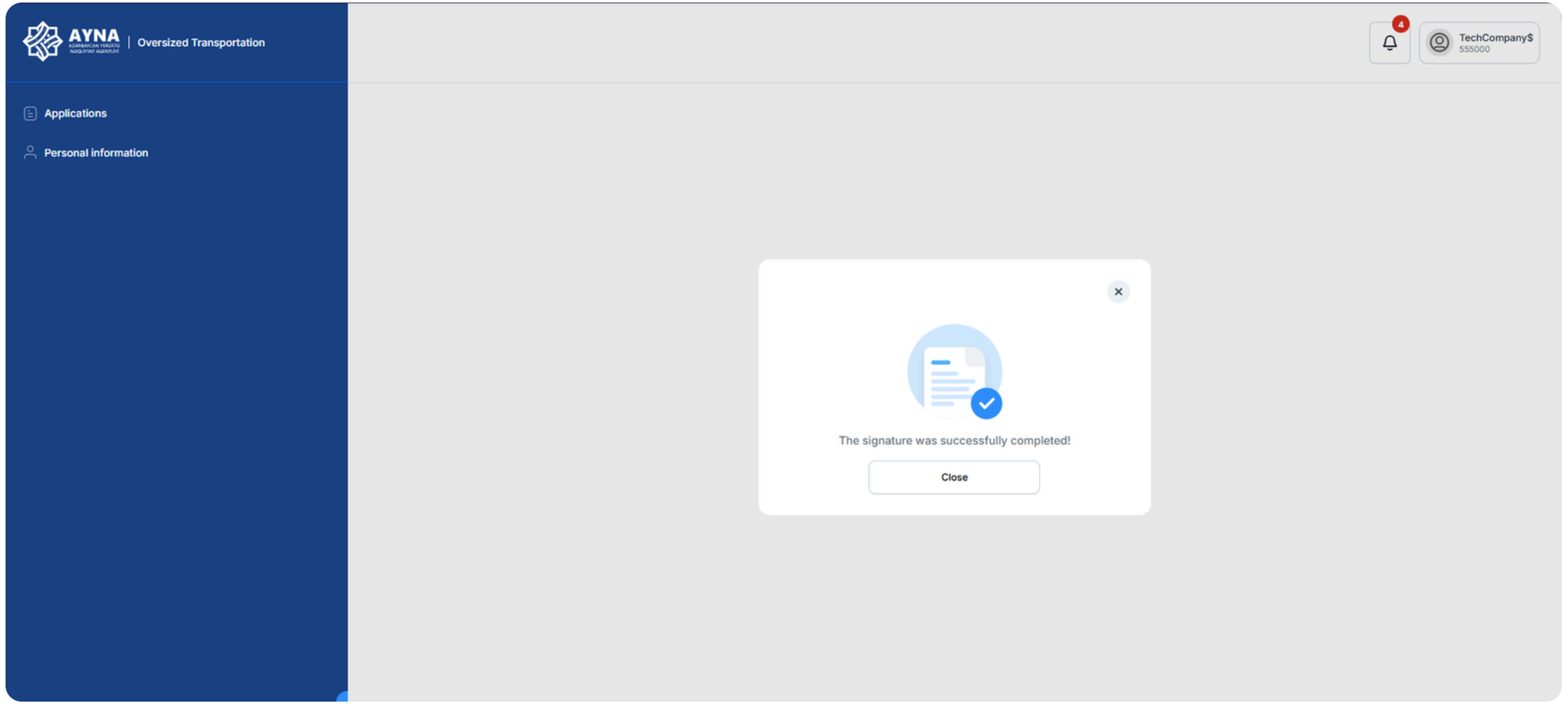
After clicking the “Sign the Document” button, a confirmation message will appear. You should receive an email containing a verification link. Click the link to verify your application. If you do not receive the email (including in your inbox or spam folder), click the “Resend Email” button to request a new one.



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Creating a Transport Request

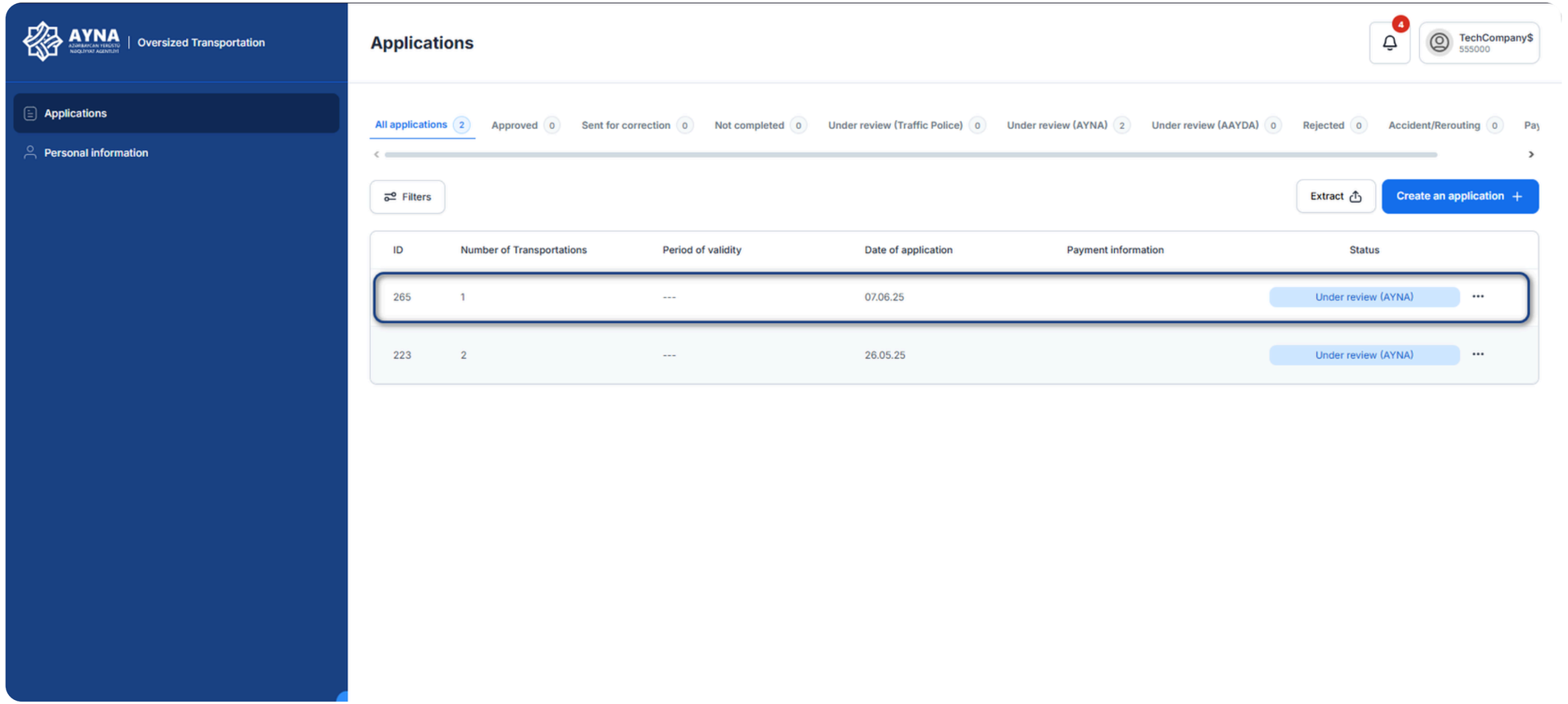
When you open the verification link in the same browser, a confirmation window will appear, indicating that your application has been successfully completed.



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Creating a Transport Request

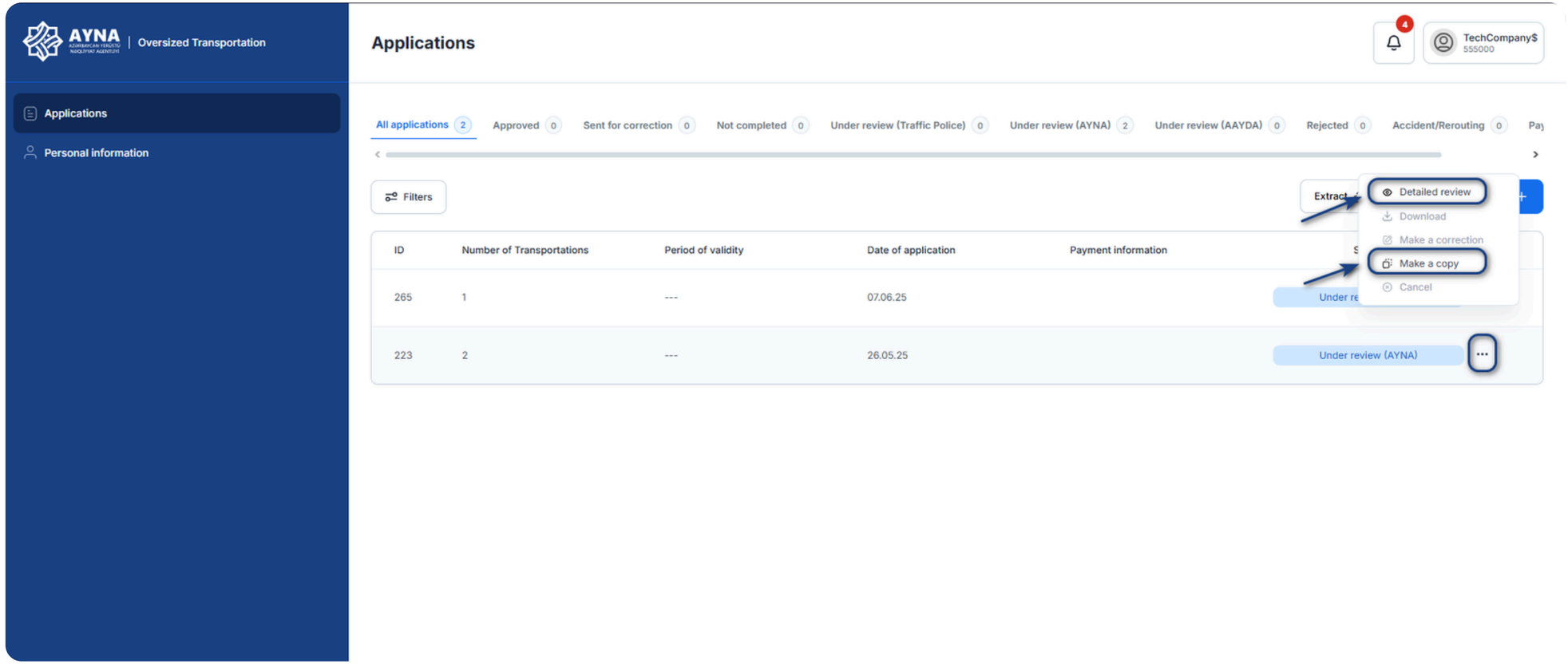
You can now view your application on the homepage. The status “Under Review (AYNA)” means that your request has been sent to *AYNA* for initial evaluation.



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Creating a Transport Request

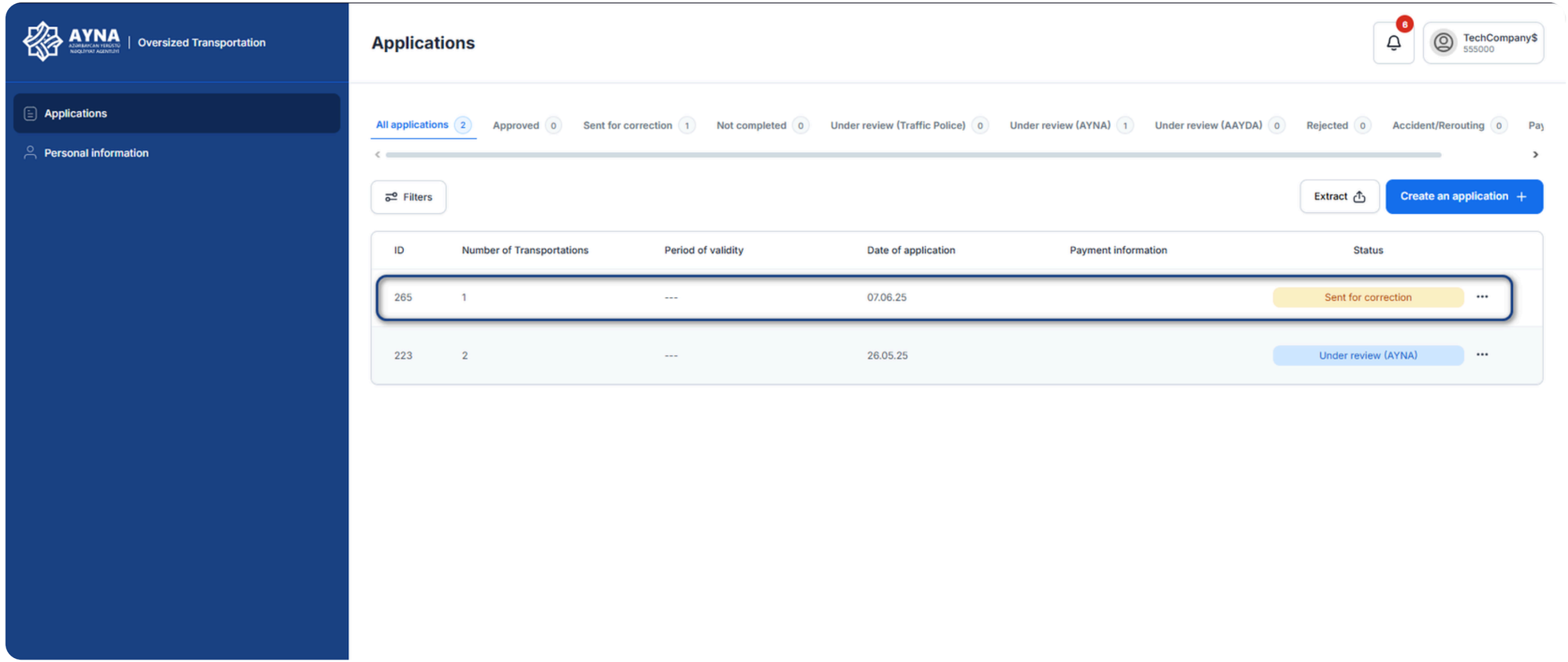
Click the <u>three dots</u> on the right side of the application to access available actions. For example, "Detailed Review" allows you to view the full content of your application, while "Make a Copy" creates a duplicate of your previous application, including all its content.



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Different Statuses on the Application

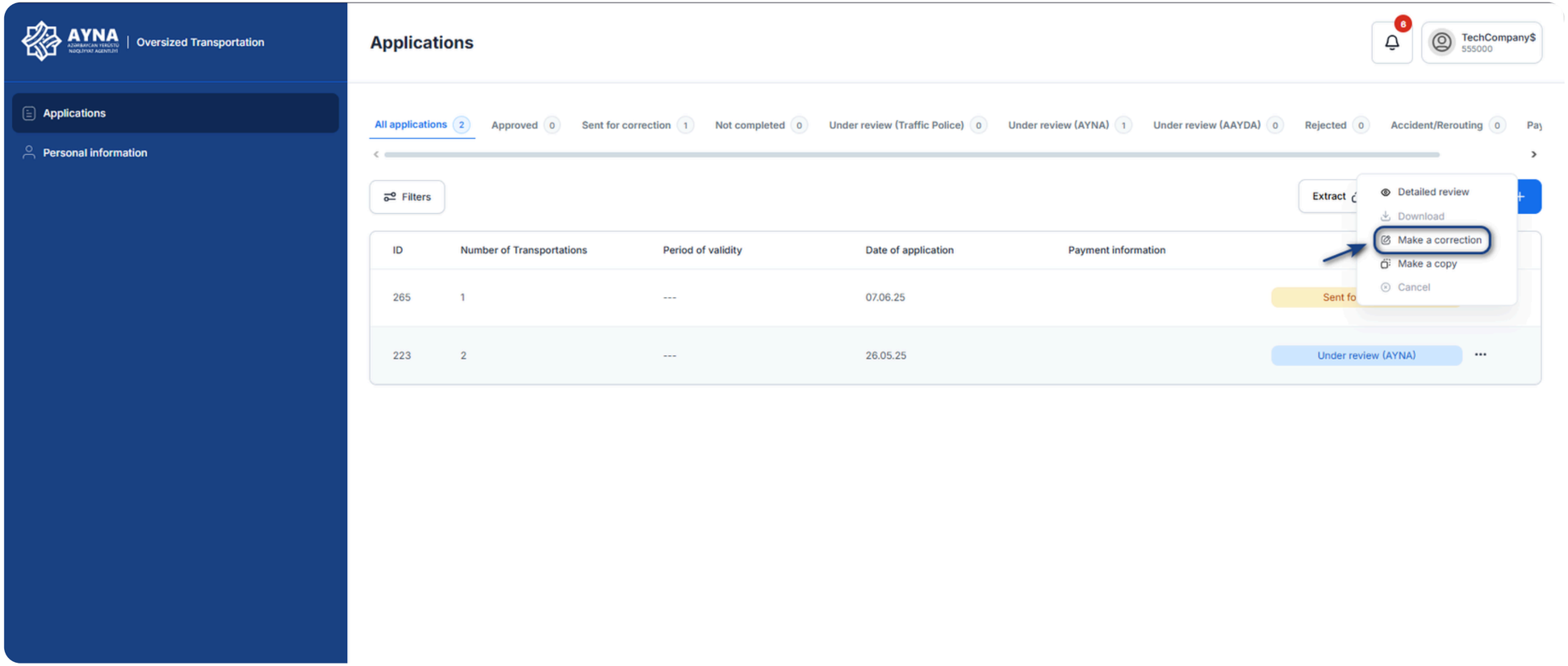
In some cases, institutions may return the application to you for correction if any required information is missing or incorrect. This will appear as the “Sent for Correction” status.



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Different Statuses on the Application

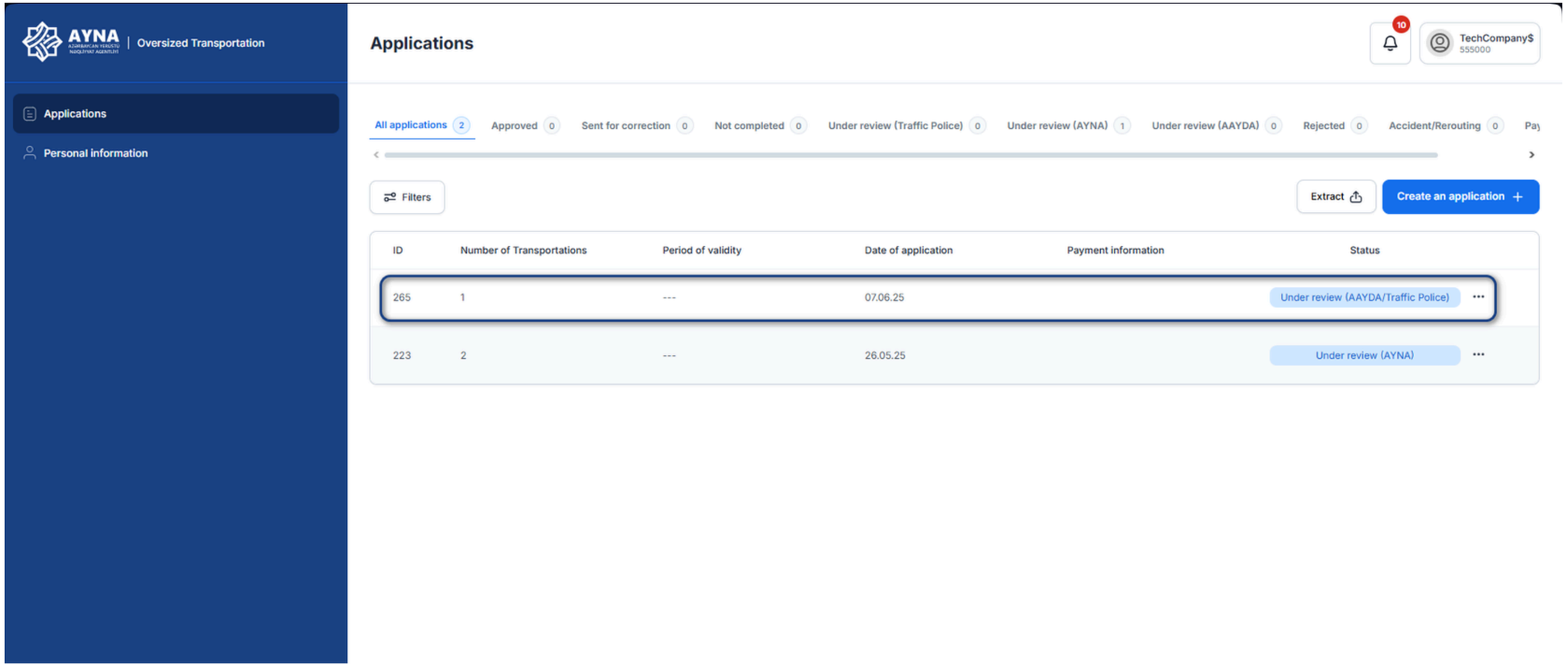
To edit a returned application, click the <u>three dots</u> next to it and select the “Make a Correction” option. After making the necessary changes, you must re-sign the application form so it can be sent back to the relevant institutions. To view the reason for the correction request, click “Detailed Review” to see the comment left by the institution.



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Different Statuses on the Application

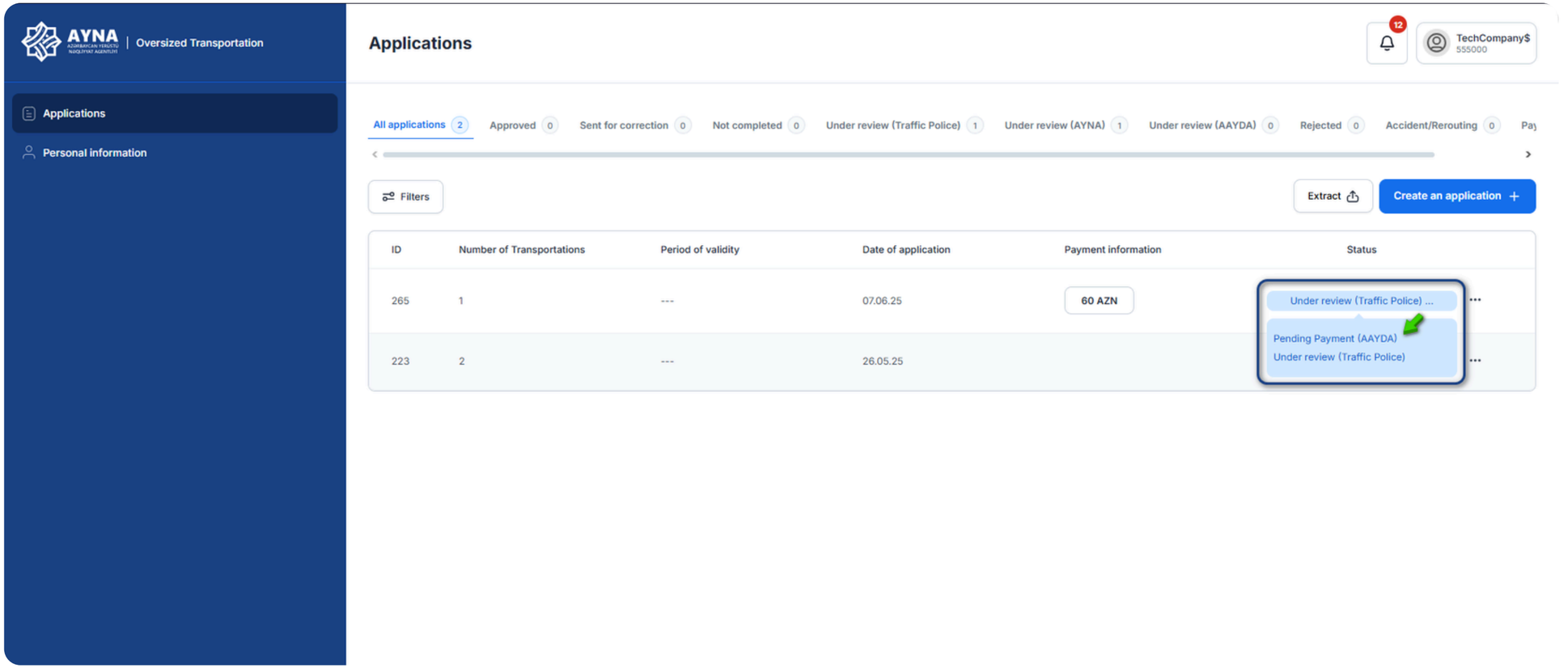
This status indicates that your application is currently under review by AAYDA (the State Agency of Azerbaijan Automobile Roads) and the Traffic Police.



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Different Statuses on the Application

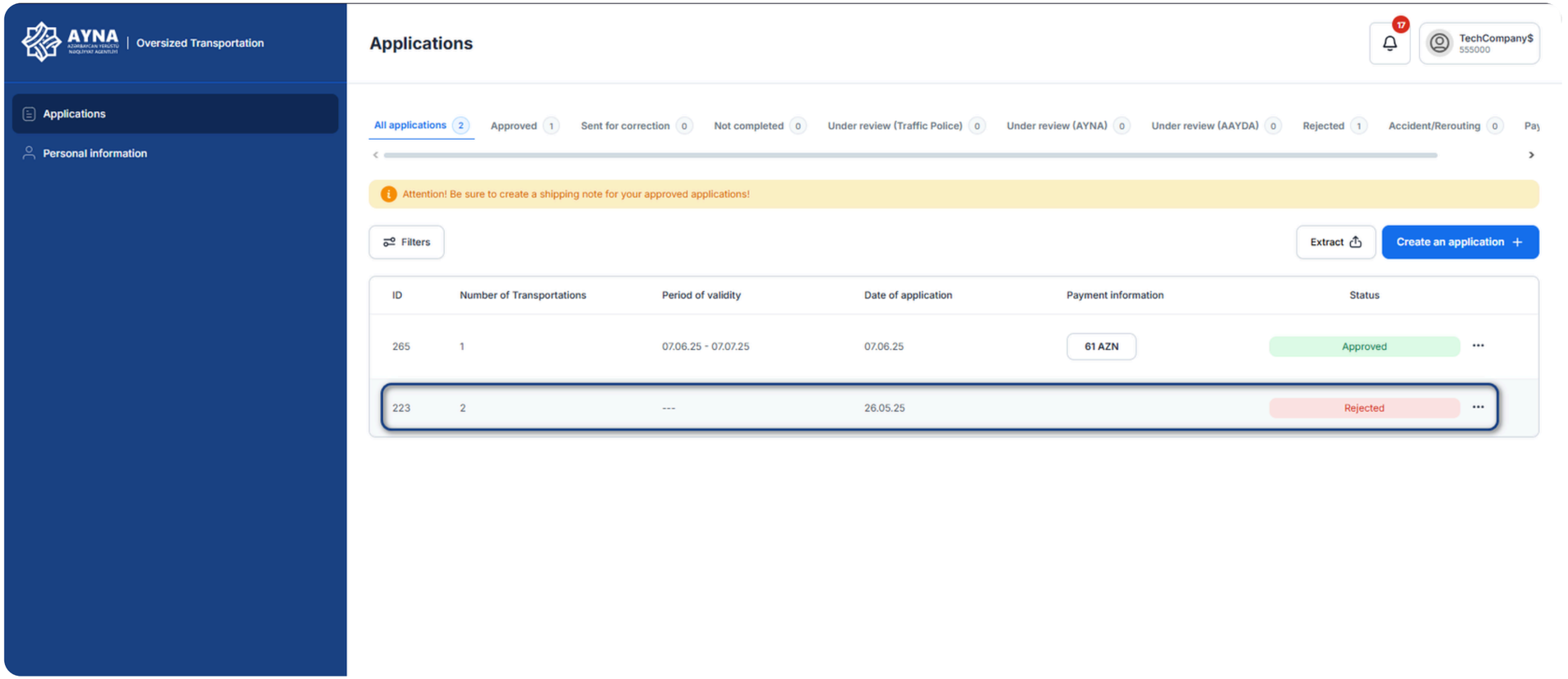
If your application shows a “Pending Payment” status from one of the institutions, click the displayed amount *(e.g., 60 AZN)* to proceed with the payment. Once the payment is completed, the institution will continue processing your application.



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Different Statuses on the Application

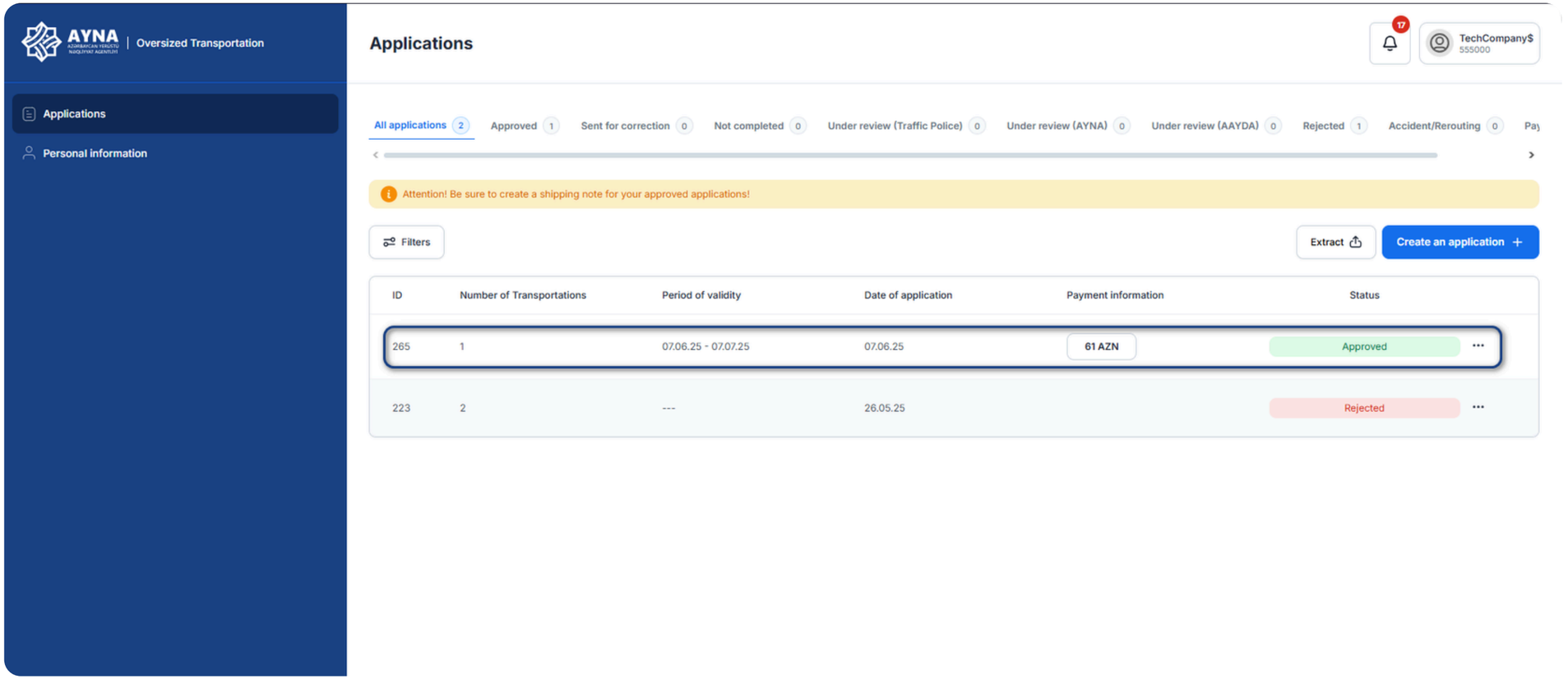
If your application shows a “Rejected” status, it means that it was not accepted by the reviewing institution.



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Different Statuses on the Application

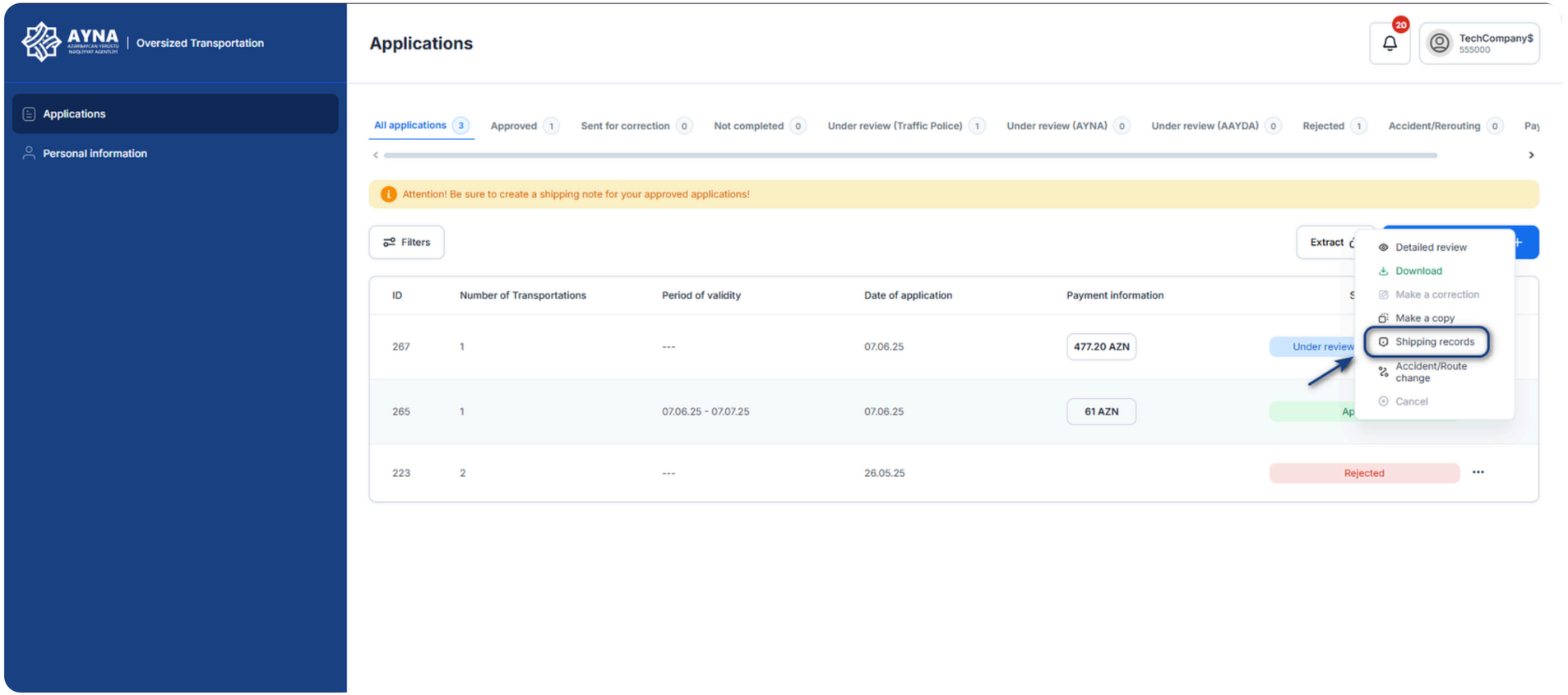
If your application shows an “Approved” status, it means it has been officially accepted by the institutions. *Please note that you must create shipping records before starting the actual transportation.*



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Creating Shipping Records

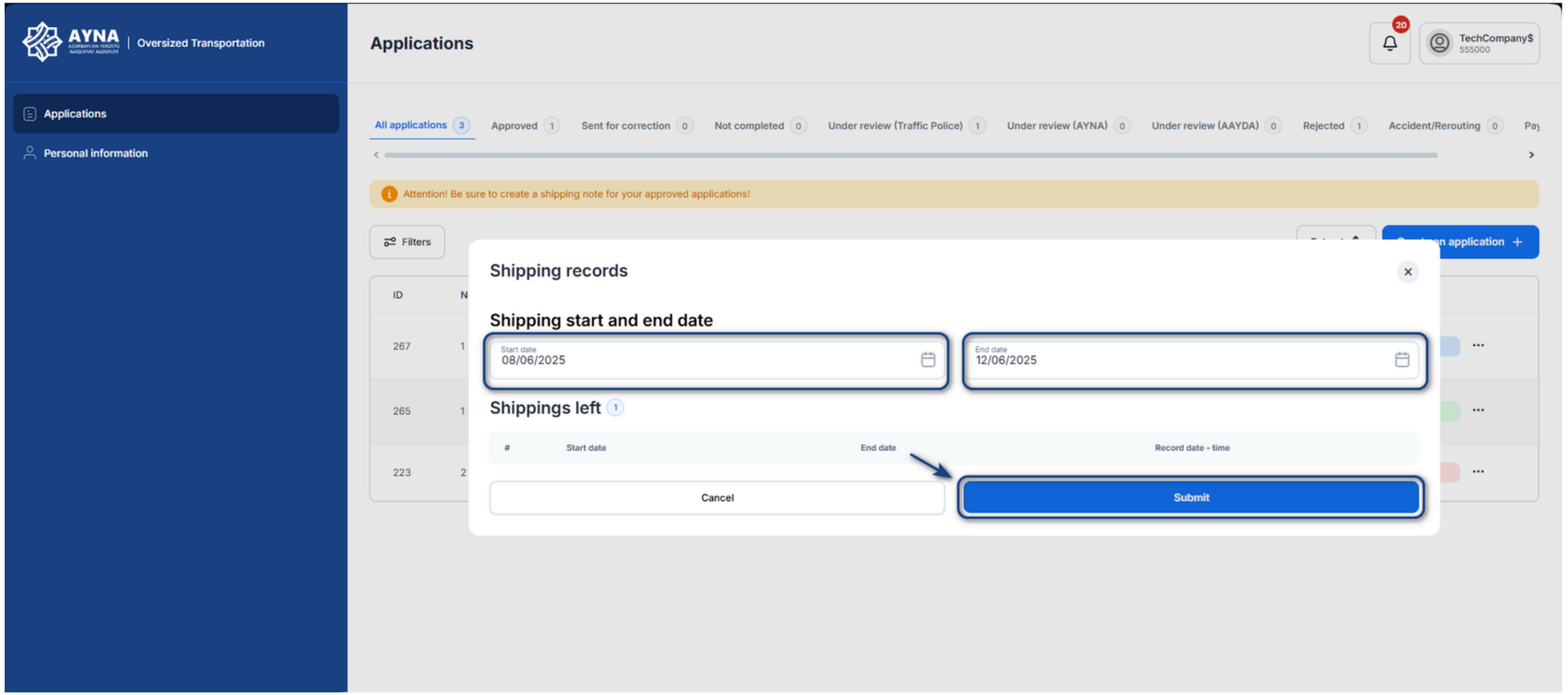
Shipping records are a crucial part of the application process. To create them, click the <u>three dots</u> next to your approved application and select the “Shipping Records” button.



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Creating Shipping Records

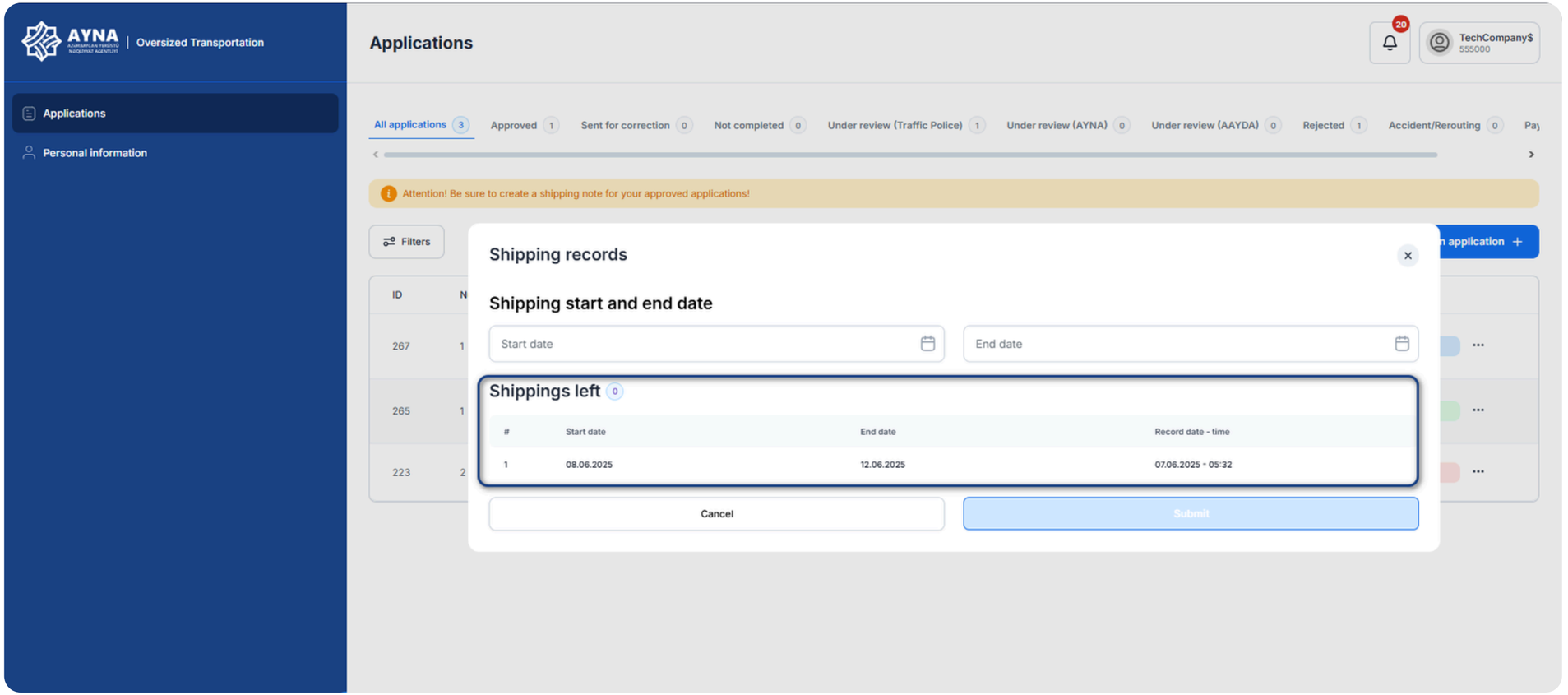
Enter the start and end dates of your transport.
Then, click “Submit” to create the shipping record.



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Creating Shipping Records

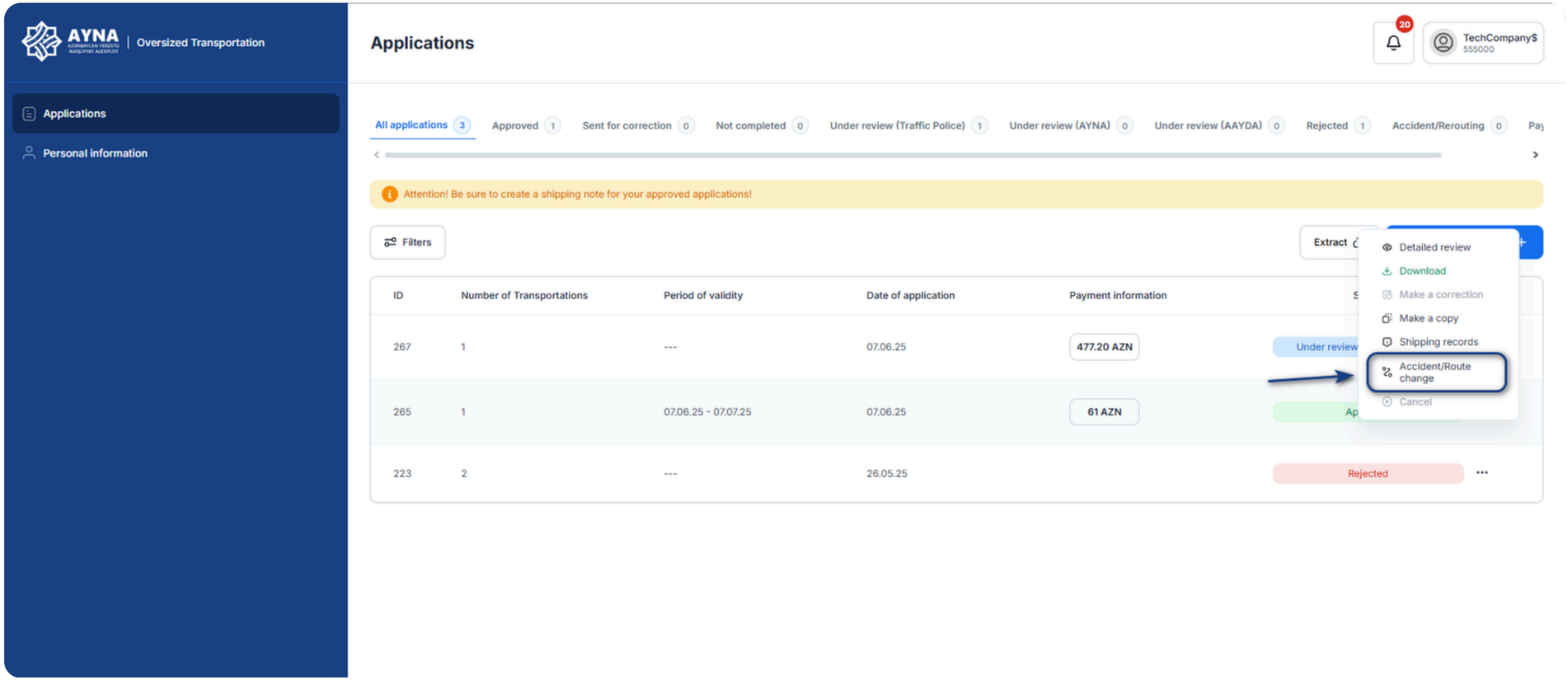
After submission, the newly created shipping record will appear in the highlighted section.



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Accident / Route change

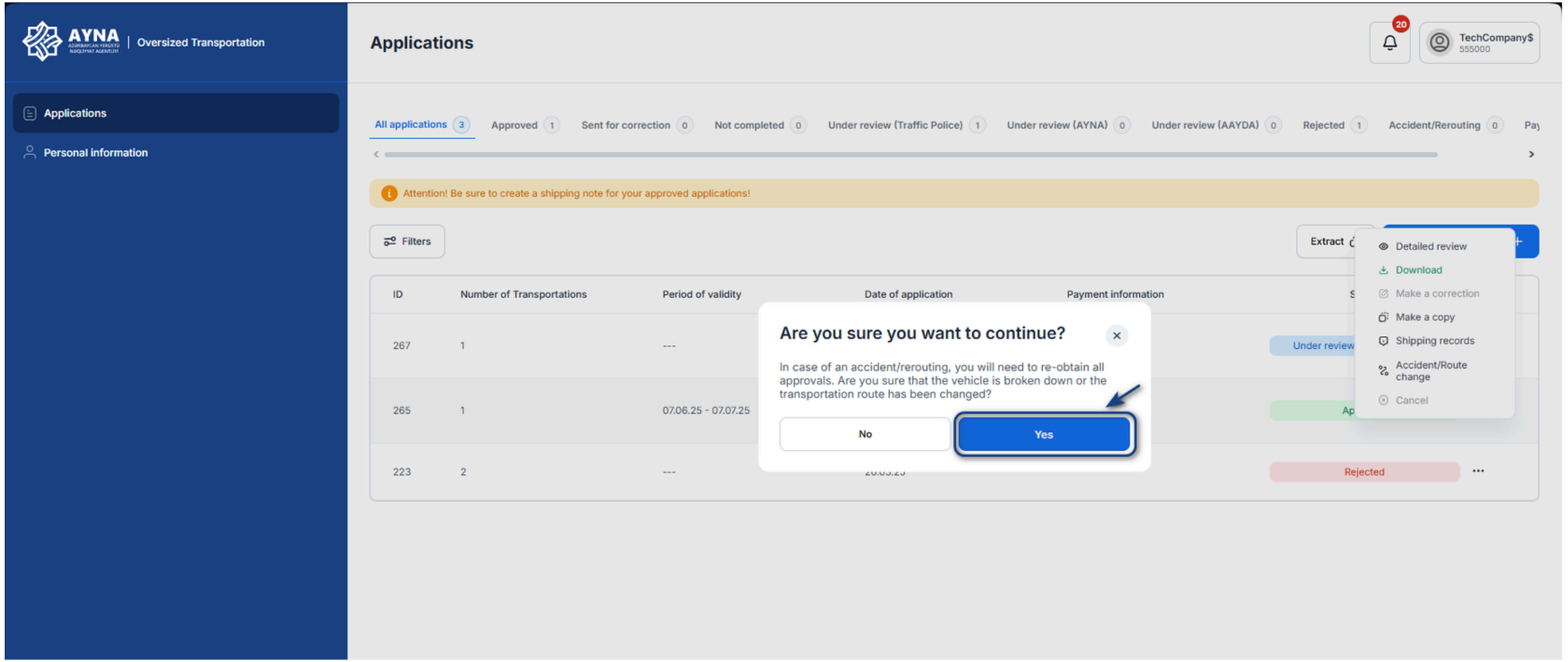
In some cases, transport issues may require a change of vehicle or route. To make such changes, click the <u>three dots</u> next to your approved application and select “Accident/Route Change”.



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Accident / Route change

Click “Yes” to confirm the changes to your approved application. After updating the necessary information, re-sign the application so it can be reviewed again by the institution.



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